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Release notes PMPro

Release notes PMpro version 10.2.144.1202/10.2.144.2023

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Introduction

On 14 March 2022, Amadeus Hospitality will release the following PMpro versions:

- 10.2.144.1202: This update will be available for all PMpro properties which are currently on 10.2.144.12x.
- 10.2.144.2023: This update will be available for all PMpro properties which are currently on 10.2.144.2015 (German properties on KassensichV version).

Bugs:

VSTS 150795: Update fails when user logs-in during the update. Automatic lock mechanism seems to fail.

With the automatic update, it was possible to log in right after the copy and zip finished and the message showed 'Waiting for PMpro clients to shut down'. Due to this this, files could not be overwritten, and the update failed.

Solved with PMproUpdate.exe version 2.2.5.

VSTS 164684: DCO must use the ISO2 code in the export

The current DCO uses the Holidex Code (cn_hxcode) but should be changed to use the ISO2 code (cn_iso2)

Solved with Dcona.fxp of 20-12-2021.

VSTS 164744: Block folio instructions after checkout

Folio instructions to window 2 or window three were still working after checkout. This was an issue for hotels having multiple closed folio's. On the departure date, all those closed folio's were displayed and any postings would 'disappear' behind them causing balances on unavailable folio's.

Solved from 10.2.144.1202/10.2.144.2023.

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VSTS 158771: OOO rooms stay out of order is some databases when the date was changed and then the OOO was deleted

When an OOO rooms was set, then changed to another date and then deleted, the OOO room status remained in the room plan and in housekeeping.

Solved from 10.2.144.1202/10.2.144.2023.

VSTS 168713: Send FG segment when adding a corporate account

Issue with reservation with IVANI rate category. When adding a corporate account after the reservations upload, errors occurred, and the changes were not saved due missing FG segment.

Solved with H2interface version 3.3.9/PMpro versions 10.2.144.1202/10.2.144.2023.

VSTS 170701: Unknown error does not trigger revovery process

Error 'Inconsistent accommodation segment' (previously 'Unable to process') was not recognized as an error and did not trigger recovery process in CRS inventory balancing.

Solved in H2ifc.exe 3.4.0.

Enhancements:

VSTS 164666: Add two new member levels for IHG

Added member level 'Silver Elite' with code L and member level 'Diamond Elite' with code 'D'. Changed the order in contact to be displayed as Club, Silver Elite, Gold Elite, Platinum Elite, Diamond Elite and Spire Elite. Levels will be available after the night audit after the update.
With the new levels, 2 new member alerts will be added with the description: "Greet guest by name and acknowledge IHG Rewards member status"

From version 10.2.144.1202/10.2.144.2023

VSTS 167670: Change the numbering of invoices for Italy (Parco Dei Medici)

Changed numbering so Credit notes and credit receipt have their own separate number. Only available for Italy and if the parameter 'Automatic Credit Note' is activated.

From version 10.2.144.1202/10.2.144.2023

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VSTS 161745 TMP folder is hardcoded to the pms\tmp folder which is sometimes not available as it is a network location.

Problems is TMP is unavailable:
- Unable to print reports, invoices, checkout and run forecast reports
- Errors during database maintenance which results in databases getting lost (still as *.tmp file in TMP folder). Could cause data loss.
From version 10.2.144.1201(already released)/10.2.144.2023